

Q: I really need this quickly, is there some way I can get this made quicker?

A: Oakworks is filling orders on a first come, first serve basis and is not taking rush orders at this time. We are committed to shipping orders within two weeks from when we receive them.

Q: What is the lead time?

A: Two weeks from order to shipment of your order.

Q: Why can't I choose my own color?

A: The demand for our products in support of our efforts to fight COVID-19 has been extremely high and we have very few fabric choices left. We expect to have our inventory back up to normal by July.

Q: Are TerraTouch and SpaMed covers machine washable?

A: The fabric care instructions cover this. The table covers and other products that do not have foam in them can be machine washed many times on low heat settings. They are not intended to be washed daily.

Q: How soft is the SpaMed fabric?

A: Both TerraTouch and SpaMed fabrics are very soft to the touch and will not negatively affect the client's sense of comfort.

Q: Why should I cover my table warmer or fleece?

A: Any material that could come in contact with a client's body or fluids must be disinfected between each client. Sheets that cover table warmers or fleeces can be exposed for that reason and washing them in a way that will disinfect them will either damage them or be prohibitively expensive to do between each client. By placing these under a table cover that can be disinfected between clients, only the sheets and face rest cover must be replaced between clients.

Q: I have Oakworks products covered in TerraTouch, can I disinfect them without harming my fabric?

A: Yes you can. However, it is recommended that you cover items that will not be replaced between clients such as fleeces and table warmers below a table cover so they will not be exposed directly to the client.

Q: Will a table warmer and egg crate pad fit under the 4" cover or should I go to 6"?

A: The 6" cover would be needed to fit both of these on the table top.

Q: Will the cover fit a 33" table?

A: No, we would need a larger cover to fit this table width.