

OAKWORKS® SOLUTIONS

OAKWORKS SOLUTIONS Design Life & End of Support Policy

The **design life** of a component or product is the period of time during which the item is expected by its designers to work within its specified parameters; in other words, the **life** expectancy of the item. It is the length of time **between** placement into **service** of a single item and that item's onset of wear out.

End of Life (or End of Sale) occurs due to technology innovations leading to product enhancements and increased functionality, changes in market demand for the product, or obsolescence of components used to build the product.

End of Support is defined as when support, parts and updates are no longer available for a product

The following chart indicates the Design Life by Product Group

Product	Design Life in Years
Medical	
CFPM	10
Ultrasound	7
PT Tables	7
Exam Tables	7
Non-powered Exam Tables	5
Procedure Chairs	7
SPA	
Signature Collection	
Electric Lift	7
Electric/Hydraulic	7
Manual Hydraulic	7
Adjustable Lift	7
Masters Collection	7
Massage	
Portable Tables	5
Portable Chairs	5
Proluxe	7

In the event the End of Sale date is reached for a given item the End of Support date will be a maximum of 5 years from that date pending availability of parts.